

Testimonials

“Great Working Relationship”

We didn't have an IT person in house at our church. Several years ago we linked up with Ideal Computer Technology for this expertise, and this has proved to be a great working relationship. Our equipment is monitored on a regular basis and if an emergency does crop up, we get great turn around support. Many members of our church, including myself, feel comfortable having them look after our home computers as well.

Anne-Mari Rimmel
Administrator
Jubilee United Church

"Downtime eliminated"

We had a situation where our network simply wasn't reliable enough. There were far too many hours wasted with network downtime. Ideal Computer Technology has eliminated that downtime for us and now we don't spend our days dealing with computer problems. Instead, we can better focus on our clients and growing our business. We're pleased to have Ideal Computer Technology as a partner to help our business.

Ron Chan
General Manager
Howard Johnson Inn & Suites Toronto East

“Reliable IT outsourcing partner”

Ideal Computer Technology has been a great partner for the last 3 years. I feel much better knowing Ideal Computer Technology is taking care of all IT issues. Now we have an IT plan in place, and the Ideal Computer Technology has given us the technical resources to really improve the operations of our agency. Ideal Computer Technology's outsourcing alternative was affordable and effective. They are professional, reliable and knowledgeable partners who are helping us improve the productivity of our agency.

Mulugeta G. Abai
Executive Director
Canadian Centre for Victims of Torture

“So helpful, friendly and quick to response”

CAMSC has worked with Ideal for over 5 years and we have been extremely pleased with the level of service. In particular, Ideal Computer has customized a service plan especially for CAMSC, inclusive of both remote and on site assistance. They have ensured through ongoing and regularly scheduled maintenance the avoidance of unscheduled downtime. In the past year they have worked with us to renew our entire network system, through the provision of knowledgeable advice regarding upgrades to our hardware & software. Our special thanks to Ideal's technicians that are always so helpful, friendly and quick to response to any problem that our team had. Thanks for being there and getting the job done!

Cassandra Dorrington
President
Canadian Aboriginal and Minority Supplier Council

“Super IT service provider”

Ideal Computer Technology has been our IT service provider for the last 2 years. They have helped us improve our IT infrastructure and security, including setting up cost effective onsite and remote back-up systems. They provided very quick responses to our IT issues and followed up with even small issues until they were fully resolved. We would like to thank Young and Julian for their openness and their time to explain technical issues to us. They also offered practical solutions and helped us choose the best option to suit our budget. Their prices are very reasonable too. We know that Ideal Computer Technology is an IT service provider we can count on.

Paul Fung
Controller
Surex Community Services